

IN THE SUPREME COURT OF INDIA  
CIVIL APPELLATE JURISDICTION

CIVIL APPEAL NO(s). 2181-2183 OF 2009

AIR INDIA LTD. ....Appellant

VERSUS

AJAY KAILA AND OTHERS ....Respondents

O R D E R

Delay condoned.

These appeals are directed against interim orders dated 23.7.2008 and 22.8.2008 passed by the National Consumer Disputes Redressal Commission (for short, "the National Commission").

We have heard learned counsel for the parties and carefully perused the record.

By the first order, the National Commission, after taking cognizance of the averments contained in the complaint and perusing the regulations/guidelines issued by the appellant, issued the following directions:

"In this view of the matter, opposite party No.1, M/s. Air India Ltd., is directed to place the aforesaid Regulations at a prominent place at every airport in the country from where it operates. Secondly, it shall publish the Summary of these Regulations in one or two paragraphs in "The

2

Times of India" within a period of three weeks from today."

By the second order, the National Commission granted three weeks' time to the appellants to comply with the direction contained in order dated 23.7.2008.

In our view, the direction given by the National Commission vide order dated 23.7.2008 does not suffer from any legal infirmity. Rather the said direction is in larger public interest. Therefore, we do not find any valid ground to interfere with the impugned orders.

With the above observations, the appeals are

dismissed.

.....J.  
(G.S. SINGHVI)

.....J.  
(ASOK KUMAR GANGULY)

NEW DELHI,  
AUGUST 2, 2010.

3

ITEM NO.11

COURT NO.11

SECTION XVII

S U P R E M E C O U R T O F I N D I A  
RECORD OF PROCEEDINGS

CIVIL APPEAL NO(s). 2181-2183 OF 2009

AIR INDIA LTD.

Appellant (s)

VERSUS

AJAY KAILA & ORS.

Respondent(s)

(With appln(s) for stay and condonation of delay in filing appeal  
and office report)

Date: 02/08/2010 These Appeals were called on for hearing today.

CORAM :

HON'BLE MR. JUSTICE G.S. SINGHVI  
HON'BLE MR. JUSTICE ASOK KUMAR GANGULY

For Appellant(s) Mr. Subramonium Prasad, Adv.  
Ms. Sangeeta Bharti, Adv.  
Ms. Nidhi Minocha, Adv.  
Ms. Ruchi Gaur Narula, Adv.

For Respondent(s) Mr. Karan Chawla, Adv.  
For Mr. Rajiv Talwar, A.O.R.

Mr. U.A. Rana, Adv.  
Ms. Anuradha Sharma, Adv.  
For M/s Gagrat & Co., Adv.

UPON hearing counsel the Court made the following  
O R D E R

Delay condoned.  
In terms of signed order, the appeals are  
dismissed.

(A.D. Sharma)  
Court Master  
(Signed Order is placed on the file)

(Phoolan Wati Arora)  
Court Master