

137 **09.09.2026**
(DL) Court No. 05
 (Suwendu Mukherjee)

IN THE HIGH COURT AT CALCUTTA

CONSTITUTIONAL WRIT JURISDICTION

(APPELLATE SIDE)

WPA 17104 of 2026

Vratesh Varities Private Limited

-Versus -

State of West Bengal & Ors.

Mr. Debasish Ghosh

Mr. Lalit Baid

Mr. Kuldeep Das

...for the petitioner

Mr. Pratip Mukherjee

Ms. Riya Ballav

.....for the State respondents

Mr. Subham Chatterjee

Ms. Bisakha Pal

....for the respondent no.6

Mr. Akash Munshi

Ms. Sanjana Shaw

Ms. Shradhya Ghosh

....for respondent no.8

- 1) Learned advocate representing petitioner has filed affidavit of service and same is taken on record.
- 2) It is submitted on behalf of petitioner that account of petitioner maintained with IndusInd Bank Limited, Belur Branch, Howrah is debit frozen and petitioner prays for defreezing of said account.
- 3) From submissions made on behalf of parties who are represented by learned advocates before this Court today, it appears that account of petitioner is alleged to have been linked to a cyber fraud case, resultantly said account is debit frozen.

4) In view of order passed by the Hon'ble Supreme Court on 4th August, 2026 on Suo Moto Writ Petition (Criminal) No(s). 3/2025 Grievance Redressal Mechanism needs to be made available so that an aggrieved person may ordinarily be encouraged to avail such mechanism in the first instance. Hon'ble Supreme Court has called for status report to apprise State-wise and bank-wise statements of grievances registered and disposed of, restoration orders issued, restoration completed and amounts restored. It was also recorded in paragraph 4 of order dated 4th August, 2026 that Grievance Redressal Mechanism Portal now covers 1,23,590 branches of sixty-nine banks.

5) Branch Manager, IndusInd Bank Limited, Belur Branch, Howrah is directed to file a report disclosing steps taken for availing benefit of said Grievance Redressal Mechanism to its customers in terms of order of the Hon'ble Supreme Court dated 4th August, 2026 passed on Suo Moto Writ Petition (Criminal) No(s). 3/2025 by fortnight from date.

6) Hearing of this matter stands adjourned.

7) List the matter under the same heading on 30th September, 2026.

(Saugata Bhattacharyya, J.)