

RAJASTHAN HIGH COURT

सत्यमेव जयते

HIGH COURT OF JUDICATURE FOR RAJASTHAN
BENCH AT JAIPUR

S.B. Civil Writ Petition No. 7713/2026

Manmohan Singh Saini S/o Sh. Chhaju Lal Saini, Aged About 28 Years, R/o Heeraman Ka Baas, Manpur, District Dausa, Rajasthan-303509.

-----Petitioner

Versus

1.

State of Rajasthan, Through Its Secretary, Department Of Home Affairs, Govt. Of Rajasthan, Secretariat, Jaipur-302005.
2.

State Bank of India, Through Its Branch Manager, Branch At Sikrai (Branch Code 31049), District Dausa.
3.

Deputy Inspector General (DIG), Cyber Crime, Nehru Nagar, Near Pani Pech, Rajasthan Police Academy Road, Jaipur-302016.
4.

Inspector/officer In Charge, Police Station Cyber South, Dlf Phase 5, Sector 43, Gurugram, Haryana-122002.
5.

Inspector/officer In Charge, Police Station Cyber Cyber Crime, Nh 4A, Ribandar, Chimbhel, Goa- 403006.
6.

Inspector/officer In Charge, Police Station Nayanagar, 3Rd Floor, Kanakia Rd, Mira Road East, Mira Bhayandar, Maharashtra 401107.
7.

Inspector/officer In Charge, Police Station Cyber Crime, Tpk Rd, Periyar, Madurai Main, Tamil Nadu-625001.
8.

Inspector//officer In Charge, Police Station Special Cell (Sb), Lodhi Road, Lodhi Estate, New Delhi-110003.
9.

Inspector/Officer In Charge, Police Station Jagatdal, District Barrackpore Police Commissionerate, West Bengal-743125.

-----Respondents

For Petitioner(s)	:	Mr. Surendra Sharma Mr. Amit Kumar Sharma
For Respondent(s)	:	Ms. Devakriti Vashishtha, Ms. Sunita Meena and Ms. Epsa Nangalia for Mr. Bhuwadesh Sharma, AAG

HON'BLE MR. JUSTICE ANUROOP SINGHI
Order

29/04/2026

1. Learned counsel for the petitioner, at the very outset, seeks liberty to approach the concerned bank for redressal of petitioner's grievance, more particularly, in light of **Clause 10 – Grievance Redressal Mechanism of Section III of the Standard Operating Procedure (SOP) dated 02.01.2026 issued by the Ministry of Home Affairs.**

2. Taking note of the above limited submission, liberty as prayed for is granted to the petitioner.

3. In the event, the petitioner approaches the competent authorities in terms of the said SOP, the concerned authorities of the State and the Bank are directed to ensure that the grievance of the petitioner is duly considered strictly in accordance with the terms as provided in the SOP and within the time-frame prescribed therein.

The timeline stipulated under the said SOP shall be mandatorily and strictly adhered to by the concerned authorities.

4. With the aforesaid liberty and directions, the writ petition stands disposed of.

5. Pending application(s), if any, also stands disposed of.

6. However, if even after availing the remedies as provided under the Grievance Redressal Mechanism of the said SOP before the competent authorities, the petitioner's grievance or cause of action still survives, the petitioner shall be at liberty to avail appropriate legal remedies in accordance with law, if so advised.

(ANUROOP SINGHI),J