

HIGH COURT OF JUDICATURE FOR RAJASTHAN
BENCH AT JAIPUR

S.B. Civil Writ Petition No. 5144/2026

Vatom India Services Private Limited, Through Its Director,
Having Its Registered Office At Bhiteda, Behror, Alwar(Presently
Kotputli-Behror), Rajasthan, 301701.

-----Petitioner

Versus

1. State Of Rajasthan, Through Director General Of Police,
Police Directorate, Jaipur, Rajasthan.
2. The Commissioner Of Police, Cyber Crime Cell, Police
Commissionerate, Jaipur, Rajasthan.
3. Rbl Bank, Grand Sapphire Infratech Pvt Nikunj City,
Village-Jainpurwas, Nh-8, Tehsil-Behror, Dist Alwar
(Presently Kotputli-Behror) Rajasthan-301701, Through
Its Branch Manager.

-----Respondents

For Petitioner(s) : Mr. Honey Saini with
Mr. Vijay Pratap Sharma

HON'BLE MR. JUSTICE ANUROOP SINGHI
Order

22/04/2026

1. Learned counsel for the petitioner, at the very outset, seeks liberty to approach the concerned bank for redressal of petitioner's grievance, more particularly, in light of **Clause 10 - Grievance Redressal Mechanism of Section III of the Standard Operating Procedure (SOP) dated 02.01.2026 issued by the Ministry of Home Affairs.**
2. Taking note of the above limited submission, liberty as prayed for is granted to the petitioner.
3. In the event, the petitioner approaches the competent authorities in terms of the said SOP, the concerned authorities of the State and Bank are directed to ensure that the grievance of

the petitioner is duly considered strictly in accordance with the terms as provided in the SOP and within the time-frame prescribed therein.

The timeline stipulated under the said SOP shall be mandatorily and strictly adhered to by the concerned authorities.

4. With the aforesaid liberty and directions, the writ petition stands disposed of.

5. Pending application(s), if any, also stand disposed of.

6. However, if even after exhausting the alternative mechanism provided under the said SOP before the competent authorities, the petitioner's grievance or cause of action still survives, the petitioner shall be at liberty to avail appropriate legal remedies in accordance with law, if so advised.

(ANUROOP SINGHI),J