



W.P(MD)No.12231 of 2026

BEFORE THE MADURAI BENCH OF MADRAS HIGH COURT

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DATED :24.04.2026

CORAM:

**THE HON'BLE MR JUSTICE D.BHARATHA
CHAKRAVARTHY**

W.P(MD)No.12231 of 2026

U.Karthika

... Petitioner

.Vs.

1.The Insurance Ombudsman,
Office of the Insurance Ombudsman,
Fatima Akhtar Court, Fourth Floor,
453, Anna Salai, Teynampet,
Chennai.

2.The Divisional Manager,
The New India Assurance Company Limited,
Madurai Region,
15/44D,70 ft Road,New Ellis Nagar,
Madurai District.

3.The Branch Manager,
The New India Assurance Company Limited,
Chennai,Chennai District. ... Respondents

PRAYER: Writ Revision Petition filed under Article 226 of the Constitution of India, praying this Court to issue a Writ of mandamus directing the first respondent to take appropriate action to the representation of the Petitioner, dated 23.3.2026.



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For Petitioner : Mr.M.Punitha Deva Kumar
For Respondents : No appearance

ORDER

This writ petition is filed for directing the first respondent to take appropriate action on the representation of the petitioner dated 23.03.2026.

2.The writ petition is disposed of at the admission stage without notice to the respondents in view of the nature of relief that is being granted.

3.Upon hearing the learned counsel for the petitioner and perusing the material records of the case, the grievance of the petitioner is that he has escalated their grievance to the first respondent with reference to certain allegation of false information against the Insurance Company concerned.

4.In view thereof, this writ petition is ordered on the following terms:



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(i)The representation of the petitioner dated 23.03.2026 shall be taken up by the 1st respondent for an enquiry and due notice to the petitioner as well as the respondents 2 to 4 shall be issued and the enquiry in the manner known to law shall be conducted and final orders be passed.

(ii)The aforesaid exercise shall be completed within a period of four months from the date of receipt or other web copy of the order.

(iii)No costs.

24.04.2026

NCS : Yes/No

Ns

To

- 1.The Insurance Ombudsman,
Office of the Insurance Ombudsman,
Fatima Akhtar Court, Fourth Floor,
453, Anna Salai, Teynampet,
Chennai.
- 2.The Divisional Manager,
The New India Assurance Company Limited,
Madurai Region,
15/44D,70 ft Road,New Ellis Nagar,
Madurai District.
- 3.The Branch Manager,
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D.BHARATHA CHAKRAVARTHY.,J.

ns

ORDER MADE IN
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24.04.2026