



W.M.P.No.49040 of 2025

IN THE HIGH COURT OF JUDICATURE AT MADRAS

DATED: 13.11.2025

C O R A M

THE HONOURABLE MR.JUSTICE M.DHANDAPANI

W.M.P.No.49040 of 2025

in

W.P.No.43929 of 2025

Acer India Pvt. Ltd.,
No.31, Cathedral Garden Road,
Nungambakkam,
Chennai, Tamil Nadu-600 034.

... Petitioner

Vs.

1.Madhan Kumar,
No.22/9, III Street, Sai Raag Nagar,
Mappedu, Chennai-600 126 & 2 Others.

... Respondents

For Petitioner : Mr.P.V.Balasubramanian, Sr. Counsel
for M/s.Jidesh Kumar

ORDER

This Writ Miscellaneous Petition has been filed to stay the operation of Direction No.4 of the final order dated 29.10.2025 passed in DC/574/CC/93/2025, on the file of Hon'ble District Consumer Disputes Redressal Commission, Kancheepuram dated 29.10.2025, pending disposal of the Writ Petition.



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2. Heard the learned Senior counsel for the petitioner.

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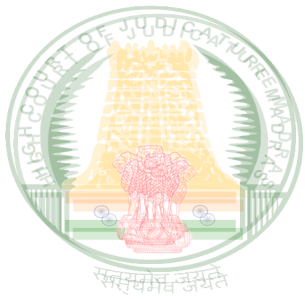
3. The learned Senior counsel for the petitioner submitted that the first respondent purchased the Laptop manufactured by the petitioner through the second respondent and subsequently, the said Laptop was found defective and thereby, the first respondent made a complaint before the Consumer Disputes Redressal Commission, Kancheepuram which was taken on file as Consumer Complaint No.DC/574/CC/93/2025 and on 29.10.2025, the Consumer Forum has passed the following order:

“i)To replace the defective Laptop with a new and defect free Laptop of the same description, after taking back the defective Laptop or in alternate, to refund a sum of Rs.53,030/- for the cost of the Laptop together with interest @ 18% p.a., from 29.09.2024 till realization;

ii)To pay a sum of Rs.5 Lakhs towards compensation for mental agony, loss, unfair trade practice and deficiency in service to the complainant; and

iii)To pay a sum of Rs.10,000/- towards cost of the proceedings to the complainant within two months from the date of receipt of copy of this order; failing which, the above said amounts shall carry interest @ 9% p.a., from the date of order till the date of realization.

iv)The first opposite party is directed to restrain /prohibit the opposite parties 2 & 3 from selling or offering



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for sale of their products using first opposite party's platform or e-space in any manner.”

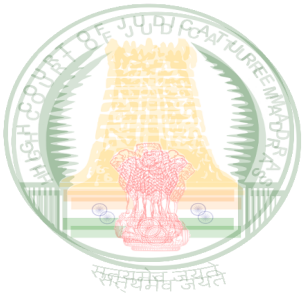
Challenging the order of the Consumer Disputes Redressal Commission, Kancheepuram, dated 29.10.2025, the present Writ Miscellaneous Petition has been filed along with the above Miscellaneous Petition to stay the operation of Direction No.4 of the order dated 29.10.2025, has been filed.

4. Considering the facts and circumstances of the case, there shall be an order of interim stay on condition that the petitioner shall pay a sum of Rs.75,000/- (Rupees Seventy Five Thousand Only) to the first respondent herein, on or before 27.11.2025.

5. Notice to the respondents returnable by 27.11.2025. Registry is directed to post the matter “for reporting compliance” on 27.11.2025.

13.11.2025

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M.DHANDAPANI, J.

DP

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