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* **IN THE HIGH COURT OF DELHI AT NEW DELHI**
+ **W.P.(C) 10053/2025**
PUSHPANJALI CONSTRUCTIONS PRIVATE LIMITED AND
ORSPetitioners

Through: Mr. Ashish Mohan, Sr. Adv. with Mr.
Abhindra Maheshwari, Ms. Pallavi
and Mr. Shivam Gupta, Advs.

versus

THE BANKING OMBUDSMAN AND ORS.Respondents
Through:

CORAM:
HON'BLE MR. JUSTICE VIKAS MAHAJAN

ORDER

% **17.07.2025**

CM APPL. 41797/2025 (exemption)

1. Allowed, subject to all just exceptions.
2. Application stands disposed of.

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3. The present petition has been filed assailing order of the RBI Ombudsman dated 05.03.2024.
4. Mr. Ashish Mohan, learned Senior Counsel for the petitioners submits that the petitioners are aggrieved with the excess interest charged by the respondent bank. The petitioners had filed a complaint before the RBI Ombudsman which was closed *vide* impugned order dated 05.03.2024.
5. He submits that the order passed by the RBI Ombudsman is vague, inasmuch as, it does not disclose any reason for closure of the complaint.
6. Inviting attention of the Court to para 2 of the impugned order, he submits that the complaint of the petitioners have been closed observing that the complaint in respect of same cause of action was already pending which



had been dealt with on merits by the Ombudsman. Likewise, in para 3 also similar observation has been made.

7. He submits that in the entire order it has not been divulged as to which complaint of the petitioners was pending or dealt with by the Ombudsman.

8. He further submits that the entire controversy involved in the present petition can be resolved by resorting to reconciliation of accounts.

9. In view of the above, issue notice to the respondents, by all permissible modes, returnable on 10.11.2025.

10. Let counter-affidavit be filed within a period of four weeks from the date of service. Rejoinder thereto, if any, be filed within a period of two weeks thereafter.

VIKAS MAHAJAN, J

JULY 17, 2025/dss