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* **IN THE HIGH COURT OF DELHI AT NEW DELHI**

+ **W.P.(C) 1972/2026**

KAMLA DEVI

.....Petitioner

Through:

versus

RELIANCE GENERAL INSURANCE COMPANY LIMITED

.....Respondent

Through: Mr. Navneet Kumar, Mr. Harsh
Sharan, Advs.

CORAM:

HON'BLE MR. JUSTICE JASMEET SINGH

ORDER

12.02.2026

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1. This is a writ petition filed under Article 226 of the Constitution of India seeking the following prayers:-

“i. Issue an appropriate writ, order, or direction directing Respondent to forthwith comply with the Ld. Ombudsman award/recommendation dated 21.03.2025 passed by the Ld. Insurance Ombudsman, Delhi in Complaint Ref. No. DEL-G-035-2425-0283 and settle the claim of the petitioner;

ii. Issue an appropriate writ, order or direction, directing the Respondent to release the insurance amount of ₹50,00,000/- to the Petitioner due and payable to her along with interest at such rate as this Hon'ble Court may deem fit and proper;...”

2. It is the petitioner's case that the petitioner had approached the Insurance Ombudsman, who vide Award dated 21.03.2025 in Complaint Ref. No. DEL-G-035-2425-0283 (Award No. IO/DEL/R/GI/0180/2024-2025), directed the Insurance Company to settle the petitioner's claim on the basis of documents to be furnished



by the petitioner regarding settlement under the Double Benefit Accident Claim by LIC, and on the basis of the investigation report and related documents to be independently obtained from LIC.

3. The Ombudsman in its award dated 21.03.2025 directed the respondent insurance company to decide and grant the relief.
4. For the said reasons, issue notice.
5. Mr. Kumar, learned counsel accepts notice on behalf of the respondent.
6. On oral request, the Life Insurance Corporation ("**LIC**") is impleaded as the respondent No.2.
7. Let the amended memo of parties be filed.
8. On filing amended memo of parties, let notice be issued to LIC through all modes including electronic on the petitioner taking steps within 1 week from today, returnable on 25.03.2026.
9. On receipt of notice, the LIC will provide the investigation report of the LIC to the respondent No.1.
10. The order will accompany the notice to the LIC.
11. *Dasti.*

JASMEET SINGH, J

FEBRUARY 12, 2026 / (MS)