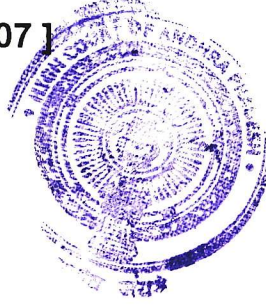


[3207]

**(SHOW CAUSE NOTICE BEFORE ADMISSION)
IN THE HIGH COURT OF ANDHRA PRADESH AT AMARAVATI
(SPECIAL ORIGINAL JURISDICTION)**



**TUESDAY, THE SEVENTH DAY OF APRIL,
TWO THOUSAND AND TWENTY SIX**

**:PRESENT:
THE HONOURABLE SRI JUSTICE BATTU DEVANAND**

WRIT PETITION NO: 8812 OF 2026

Between:

Smt. Jandhyala Kameswari, W/o Jandhyala Shankar, (Ex-Mayor, Vijayawada), Aged 82 years, R/o. D.No. 29-12-1, Venkata Ratnam Street, Suryaraopet, Vijayawada - 520002, N.T.R.District.

Petitioner

AND

1. The Union of India, Represented by its Secretary, Ministry of Finance, Department of Financial Services, North Block, New Delhi - 110 001
2. The Reserve Bank of India, Rep by its Governor, 16th Floor and 18th Floor, Central Office Building, Shahid Bhagat Singh Road, Mumbai-400 001.
3. The Banking Ombudsman, Reserve Bank of India, Hyderabad Regional Office D.No. 6-1-56, Secretariat Road, Saifabad, Hyderabad - 500 004 (In respect of Case No. N202526023726120/Case ID: 260130683318).
4. Axis Bank, Rep. by its Principal Nodal Officer, 5th Floor, NPC1, 5th Floor, Gigaplex, Plot No I.T-5, MIDC, Airoli Knowledge Park, Navi Mumbai - 400708
5. The Branch Manager, Axis Bank, Matha Towers Branch, D No. 59A 1-7, Matha Towers, Ring Road, Near Benz Circle, Patamata, Vijayawada - 520 007

6. The Station House Officer / Officer-in-Charge, Cyber Crime Police Station, Suryaraopeta, Vijayawada, N.T.R. District - 520 002

Respondents

WHEREAS the Petitioner above named through her Advocate Sri. B V S CHALAPATI RAO, presented this Petition under Article 226 of the Constitution of India praying that in the circumstances stated in the affidavit filed therewith, the High Court may be pleased to issue a writ, order or direction more particularly one in the nature of Writ of Mandamus declaring the decision of Respondent No. 3 dated 19.02.2026 in Case No. N202526023726120 / Case ID 260130683318, whereby the Ombudsman accepted Respondent No. 4's denial of liability without conducting any independent enquiry, forensic audit, or verification of critical facts and unauthorized change of the registered mobile number linked to the Petitioner's savings account No. 916010012457495 (from original 9440625778 to subsequent numbers including 9347266068, 8639622448, etc.) without her consent, knowledge, biometric/video KYC verification, alert to original number, or enhanced due diligence, as illegal, arbitrary, in gross violation of RBI Master Direction on Digital Payment Security Controls, KYC Master Directions, specific protections for senior citizens/vulnerable customers and violative of Articles 14, 21 and 300-A of the Constitution of India and consequently Directing Respondent No. 4 (Axis Bank Ltd.) to forthwith and provisionally credit/reimburse the entire siphoned amount of approximately Rs.20,00,000/- (principal) along with interest at the rate of 18% per annum from the respective debit dates till realization (approximately Rs.5,00,000/- as claimed), plus compensation for mental agony, harassment;

AND WHEREAS the High Court upon perusing the petition and affidavit filed herein and upon hearing the arguments of Sri B V S CHALAPATI RAO, Advocate for the Petitioner and of Smt. DIVYA DATLA, SC FOR CENTRAL GOVT. for the Respondent No.1 and of Sri. S. SATYANARAYANA, Advocate for the Respondent Nos.2 & 3 and of GP FOR HOME, for the Respondent

No.6, directed issue of notice to the Respondent Nos.4 & 5, herein to show cause as to why this WRIT PETITION should not be admitted.

You viz:

1. The Principal Nodal Officer, Axis Bank, 5th Floor, NPC1, 5th Floor, Gigaplex, Plot No I.T-5, MIDC, Airoli Knowledge Park, Navi Mumbai - 400708
2. The Branch Manager, Axis Bank, Matha Towers Branch, D No. 59A 1-7, Matha Towers, Ring Road, Near Benz Circle, Patamata, Vijayawada - 520 007

are be and hereby directed to show cause either appearing in person or through an Advocate, as to why in the circumstances set out in the petition and the memorandum of grounds filed therewith (copy enclosed) this WRIT PETITION should not be admitted on or before **21.04.2026** to which date the case stands posted for hearing.

The Court made the following ORDER:

Smt Divya Datla, learned Standing Counsel for the Central Government takes notice for 1st respondent, Mr S.Satyanarayana, learned counsel takes notice for Respondent Nos.2 & 3 and the learned Government Pleader for Home takes notice for Respondent No.6.

Issue notice to Respondent Nos.4 and 5.

Learned counsel for the petitioner is permitted to take out personal notice to Respondent Nos.4 and 5 by RPAD and file proof of service.

Post on 21.04.2026 to enable the respondents to file their counter affidavits.

**SD/- T. SRINIVASA RAO
ASSISTANT REGISTRAR**

//TRUE COPY//


SECTION OFFICER

To,

1. The Principal Nodal Officer, Axis Bank, 5th Floor, NPC1, 5th Floor, Gigaplex, Plot No I.T-5, MIDC, Airoli Knowledge Park, Navi Mumbai - 400708
2. The Branch Manager, Axis Bank, Matha Towers Branch, D No. 59A 1-7, Matha Towers, Ring Road, Near Benz Circle, Patamata, Vijayawada - 520 007 (1 & 2 by RPAD- along with a copy of petition and affidavit)
3. One CC to Sri. B V S CHALAPATI RAO, Advocate [OPUC]
4. One CC to Smt. DIVYA DATLA, SC FOR CENTRAL GOVT. [OPUC]
5. One CC to Sri. S. SATYANARAYANA, Advocate [OPUC]
6. Two CCs to GP FOR HOME, High Court of Andhra Pradesh [OUT]
7. **One spare copy**

JSS

HIGH COURT

DEV, J

DATED:07/04/2026

**POST ON 21.04.2026 TO ENABLE THE RESPONDENTS TO FILE THEIR
COUNTER AFFIDAVITS.**

NOTICE BEFORE ADMISSION



WP.No.8812 of 2026